

## Terms and Conditions

### Booking Contract

The Owner shall mean the freehold owner of the property

The Client shall mean any person whose name appears on the booking form

A contract is agreed between the Client and the Owner on the basis of the information in the brochure including the booking conditions when a deposit is paid and the owner has provided written confirmation of the booking. It is the responsibility of the Client to check that the written confirmation is correct.

1. ALL BOOKINGS ARE FROM MID-DAY OF THE FRIDAY OF ARRIVAL TO 9 AM ON THE FRIDAY OF DEPARTURE UNLESS OTHERWISE AGREED BY THE OWNER.
2. ALL BOOKINGS MUST BE MADE BY A PERSON WHO ATTAINED THE AGE OF 21 YEARS OR MORE AT THE DATE OF COMPLETION OF THE BOOKING FORM.

The balance of monies is due without reminder six weeks before the holiday begins. The Client will notify the Owner of any delay in forwarding the balance of monies by the due date. If the Owner is not informed she will treat the holiday as cancelled. The Owner reserves the right to re-let the property where full payment has not been received by the due date.

3. AN ADMINISTRATION FEE OF £5 WILL BE CHARGED FOR ANY AMENDMENT OR ALTERATION MADE TO A CONFIRMED BOOKING WHERE A PAYMENT HAS BEEN MADE.
4. NUMBER IN PARTY OF PERSONS OCCUPYING THE BUNGALOW MAY NOT EXCEED THAT STATED ON THE BOOKING FORM.
5. NO DOGS OR PETS OF ANY KIND ARE ALLOWED INSIDE THE PROPERTY.
6. SMOKING IS NOT PERMITTED INSIDE THE PROPERTY.
7. THE CLIENT SHALL KEEP THE PROPERTY, ITS FITTINGS, FIXTURES AND FURNISHINGS IN A CLEAN AND TIDY CONDITION. ACCOMMODATION WILL BE INSPECTED AT THE END OF THE HOLIDAY AND YOU MAY BE CHARGED FOR ANY LOSS OR DAMAGE FOUND. A CLEANING CHARGE MAY BE MADE IF ADDITIONAL CLEANING IS REQUIRED. THE FITTINGS, FIXTURES AND FURNISHINGS IN THE PROPERTY MUST NOT BE REARRANGED AND NO PILLOW, TOWEL, BLANKET OR OTHER FURNISHINGS SHALL BE REMOVED FROM THE PROPERTY.
8. THE OWNER RESERVES THE RIGHT TO ENTER THE ACCOMMODATION FOR THE PURPOSE OF MAINTENANCE OR ANY SPECIAL CIRCUMSTANCE (EVEN IN THE ABSENCE OF THE CLIENT) AT ANY TIME NECESSARY.
9. THE OWNER RESERVES THE RIGHT TO RE-LET THE PROPERTY NOT CLAIMED OR OCCUPIED 24 HOURS FROM 3PM ON THE FRIDAY OF THE ARRIVAL UNLESS PRIOR NOTICE OF DELAYED ARRIVAL HAS BEEN RECEIVED.
10. **NON-AVAILABILITY**- THE OWNER IS RELIEVED OF RESPONSIBILITY AND LIABILITY IN THE EVENT OF THE BUNGALOW ALREADY BOOKED AND NOT BEING AVAILABLE OWING TO STORM, FIRE OR CIRCUMSTANCES BEYOND THE CONTROL OF THE OWNER. IN SUCH INSTANCE THE OWNER WILL ENDEAVOUR TO OFFER A SUITABLE ALTERNATIVE OR A FULL REFUND.

### CANCELLATIONS

Cancellation of bookings must be advised immediately and then confirmed in writing as soon as possible. NO MONIES WILL BE REFUNDED.

### DAMAGE OR BREAKAGES

Any damage caused to the property, its fixtures, furnishings or effects shall be immediately reported to the Owner and shall be paid for by the Client prior to his departure.

### BED LINEN IS PROVIDED. BATH TOWELS ARE NOT PROVIDED. ELECTRICITY IS METERED AND IS PAID FOR BY THE CLIENT.

### LIABILITY FOR PERSONAL INJURY AND DAMAGE TO PROPERTY

1. The Owner shall not be responsible for death or any personal injury suffered by the Client or any invitees of the Client save where such is directly attributable to any wilful or neglect on the part of the Owner or any servants of the Owner acting within the course of their authority.
2. The Owner shall not in any circumstances be responsible for any damage to property or any consequential losses suffered by the Client or the Client invitees arising out of any neglect act or omissions on the part of the Owner or any servants acting within the scope of their authority. The Client must make his own insurance arrangements in respect of such matters.
3. The foregoing clauses are separate and distinct and the enforceability of either is not dependent upon or associated with the enforceability of the other. Any disapplication by law of one clause will not affect the continuing applicability of the other clause.

### Circumstances beyond the control of the Client – FORCE MAJEURE

The Client is relieved of legal and financial liability where damages arise which are due to circumstances beyond her control, including but not limited to industrial disputes, natural disaster, fire, technical problems, bad weather and acts of Government, water or power cuts, epidemic, riots and terrorist activity.

### HOW TO BOOK THE PROPERTY OF YOUR CHOICE

Once you have selected the dates of your choice firstly telephone me on 0773 7011 428 or 01736 756804 to check availability. I will then hold these dates for three days pending receipt of your booking form and payment.

**On receipt of your deposit an acknowledgement will be sent indicating the amount of balance to pay and when it is due. No further reminder will be sent before the due date.**